

Our mission is to provide a safe and nurturing environment to help poor and homeless women maintain their dignity, seek opportunity and find security in their lives.

## We seek to fulfill this mission through the expression of our core values:

**WELCOMING** 

Rosie's Place greets all women in a loving and compassionate way, no matter what has brought them to our door.

UNCONDITIONAL LOVE

Rosie's Place welcomes all women with unconditional love – they have our whole hearts, and we embrace them without reservation.

NON-JUDGMENTAL AND FAIR TREATMENT

In all ways, Rosie's Place serves our guests without bias or prejudice.

**ENCOURAGEMENT** 

Rosie's Place seeks to provide positive support to our guests, so they are able to take those difficult steps towards change.

HOLISTIC APPROACH Rosie's Place recognizes that our guests are whole people, made up of strengths and weaknesses, and that our response must be similarly comprehensive. That approach must attend to our guests' physical, mental, social and financial well-being.

ALLEVIATION OF SUFFERING

Rosie's Place seeks to attend to the immediate need of our guests – their hunger, their illness, their homelessness, their pain, their loneliness, their desperation.

**TRUTH** 

Rosie's Place is honest in our dealings with our guests, our supporters, our volunteers and our staff. We are frank about what is happening and why.

PURSUIT OF SOCIAL JUSTICE

Rosie's Place recognizes that the true solution for our guests is the creation of a just world, with genuine respect for all people.

**INDEPENDENCE** 

Rosie's Place seeks its own path, without obligation to any but our guests.

## **Underlying Service Assumptions**

All of Rosie's Place services and the way we go about our work are based on fundamental beliefs about the best way to support poor and homeless women. We believe:

- All people have equal rights.
- All people have strengths and assets.
- All people should be treated with respect and dignity.
- The world is a better place and all people are better off when no person is ill-treated, hungry, homeless, ill or suffering.
- Women thrive when they make their own choices, and poor and homeless women are capable of and have the right to make their own decisions.
- Women thrive when they are part of a loving and supportive community.
- Women thrive when they have the resources necessary to pay for housing, food, energy needs, transportation, childcare, healthcare and clothing.
- It is possible to make a positive difference in the lives of poor and homeless women.
- Our well trained and motivated staff makes a difference in the lives of poor and homeless women.

